Monitoring Competence and Enhancing Performance: Effective Ways to Support the Practicing Physician

This activity meets the criteria of the Massachusetts Board of Registration in Medicine for risk management study.

ORATOR:
Richard Aghababian, MD
Associate Dean for Continuing Medical Education, UMass Medical School

Wednesday, February 11, 2009
5:30 pm
Beechwood Hotel, Worcester
Program Description

The Worcester District Medical Society designates this educational activity for a maximum of 1 AMA PRA Category 1 Credits TM. Physicians should only claim credit commensurate with the extent of their participation in the activity.

The Worcester District Medical Society is accredited by the Massachusetts Medical Society to provide continuing medical education for physicians.

All faculty participating in continuing medical education activities sponsored by Worcester District Medical Society are expected to disclose to the program audience any relevant or apparent conflicts of interest related to the content of their presentation.

Program Goal

To improve physician communication skills using an interactive teaching method.

Who Should Attend

This program is designed for physicians, medical students and other health care professionals.

About the Cast:

Richard Aghababian, MD
Associate Dean for Continuing Medical Education, University of Massachusetts Medical School

Sophia Bogdasarian, RN, BSN, OCN
Nurse Manager, Simonds-Sinon Regional Cancer Center, Health Alliance Hospital, Fitchburg, MA

Wendy L. Gammon, M.A., M.Ed.
Assistant Professor of Medicine, Director, UMass Standardized Patient Program, Hoagland-Pincus Conference Center

Steven Grossman, MD, PhD
Physician, Associate Professor, Department of Cancer Biology and Medicine, University of Massachusetts Medical School

Need Special Assistance? Please call 508-753-1579

Learning Objectives

Upon completion of this program, participants will be able to:

• Describe how efficient effective physicians differ from physicians whose performance is marginal or who exhibit areas of incompetence.
• Discuss various methods currently being used to assess physician competence.
• Identify effective educational methods that can be used to overcome physician inadequacies or to reverse incompetent behavior so that patients receive improved medical care.
• Discuss various methods currently being used to assess physician competence.
• Identify effective educational methods that can be used to overcome physician inadequacies or to reverse incompetent behavior so that patients receive improved medical care.

The Oration will include a short play demonstrating communication skills between the physician and patient.

The Oration will include a short play demonstrating communication skills between the physician and patient.

About the Cast:

Richard Aghababian, MD
Associate Dean for Continuing Medical Education, University of Massachusetts Medical School

Sophia Bogdasarian, RN, BSN, OCN
Nurse Manager, Simonds-Sinon Regional Cancer Center, Health Alliance Hospital, Fitchburg, MA

Wendy L. Gammon, M.A., M.Ed.
Assistant Professor of Medicine, Director, UMass Standardized Patient Program, Hoagland-Pincus Conference Center

Steven Grossman, MD, PhD
Physician, Associate Professor, Department of Cancer Biology and Medicine, University of Massachusetts Medical School